

FOCUS AREAS

Healthcare, Technical Leadership, Business Process Management, Project Management

PROFESSIONAL EXPERIENCE

Dovetail Health, Needham, MA, 2006-

CIO

- Responsible for technology strategy, budget, planning, design, implementation, and operation
- Conceived and executed a high-value application delivery approach enabling flexibility and increased feedback leading to a more useful system
- Evolved the internal system into a product for external users
- Key member of the Dovetail sales team

Boston Medical Center (BMC), Boston, MA, 2005–2006

Manager of Development and Integration

- Responsible for the success of a seven person application and HL7 interface development team
- Owned the BMC and Community Health Center interface development for a MA-SHARE operational pilot of the Nationwide Health Infrastructure Network (NHIN)
- Saved a critical compliance project by clarifying business and operational requirements and building a unified cross-functional team
- Enhanced visibility of project timelines and deliverables by growing team members' project management skill sets and rolling out a new set of templates
- Improved the turnaround time of delivery on an automation program by 600%

Sapient, Cambridge, MA, 1997–2005

Senior Manager, Technology

- Led Sapient U.S. e-health initiative (2005) – Developed a strategy to improve Sapient's ability to respond to clinical project opportunities
- Designed enterprise architecture for a start-up healthcare management company
- Drove selection of and managed external vendors for clients
- Provided portfolio management and business process expertise for internal and external clients
- Facilitated workshops with internal and external clients to clarify vision and objectives, develop common understanding of solution characteristics, and create actionable plans to achieve goals
- Worked with interdisciplinary teams to develop plans for new projects; researched industry and technology, and identified client needs; contributed to project design and execution
- Served as project review lead and participant for multiple global projects
- Coordinated effort that resulted in Sapient's first listing in *Healthcare Informatics* Top 100
- Developed a partnership with InterSystems to jointly respond to proposals
- Owned development of a product offering in partnership with Harvard Medical School that included marketing, business model development, and sales
- Co-authored a healthcare technology trends report for a large national provider
- Managed global Sarbanes-Oxley asset management improvement effort
- Led program to evaluate, plan, and deploy Sapient's global Learning Management System
- Had 24x7 responsibility for the performance of a global rewards program web site

Smithsonian Astrophysical Observatory, Cambridge, MA, 1995–1997

- *Software Engineer* – Designed software for Chandra, a space-based X-ray telescope

WearGuard, Norwell, MA, 1992–1995

- *Senior Programmer* – Responsible for end-to-end lifecycle software application development

SELECTED TECHNOLOGY EXPERIENCE

- C++, HTML, ASP.NET, XML, SQL Server

SELECTED CERTIFICATIONS

- CHIME CHCIO (2009)
- Certified Professional in Healthcare Information and Management Systems (2006, renewed 2009)
- HL7 V2.5 Control Specialist (2005)
- Microsoft Certified Solution Developer (2002)

SELECTED PRESENTATIONS, RECOGNITION, AND AWARDS

- Speaker and panelist on “Healthcare Technology: Selling Successfully to the Corporate, Consumer and Payor Segments”; Mass Technology Leadership Council (2009)
- Speaker on “Advancing Senior Care with Healthcare Technologies: Emerging Business & Market models”; Mass Technology Leadership Council (2007)
- Panelist on “Innovator’s Panel: Healthcare Integration” at DEVCON (2006)
- Presented a vision for Electronic Medical Records to a group of CIO’s at CHIME; co-authored demonstration presented at HIMSS (2005)
- Nominated for Sapient Founders’ Award – Recognized by peers for demonstrating company’s core values (2002)
- Received WearGuard outstanding performance award (1993)

EDUCATION

Degree Programs

- Bentley College, Waltham, MA, 2003
Master of Business Administration - Focus in Change Management
Business Processes; Knowledge Management; Cyberlaw; Project Management; Finance; Organizational Behavior; Management Systems in a Changing Environment; Strategy; Operations; Marketing; Effective Speaking; Managing Organization Change; Leadership in the Information Age; E-Commerce in the Global Economy
- Boston University, Boston, MA, 1998
Master of Science in Computer Science
Database Management; Client/Server Development; Networking; Algorithms; Operating Systems; Software Engineering; Expert Systems, Fuzzy, Neural Networks, and Genetic Algorithms; Computational Complexity; Object-Oriented Analysis and Design; Client/Server Systems
- University of Connecticut, Storrs, CT, 1992
Bachelor of Arts, Computational Methods in Applied Mathematics

Continuing Education

- CHIME CIO Boot Camp, 2009
- Harvard Extension School, Cambridge, MA, 2005
Strategic Management in Healthcare Organizations
- HIMSS/UCONN Certificate Program in Healthcare Information Technology, 2005
- Tufts University, Medford, MA, 2004
XML Technologies
- Boston University, Boston, MA, 1999
American Health Policy
- Harvard Extension School, Cambridge, MA, 1986, 1993, 1996
Math Course-work, C++, X-Window Graphics/User Interface Design